# OF CASES	<b>2000</b> 353	<b>2001</b> 256	<b>2002</b> 218	<b>2003</b> 198	<b>2004</b> 196	<b>2005</b> 443	<b>2006</b> 372	<b>2007</b> 249	<b>TOTAL</b> 2285	%
VICTIM GENDER										
Female	87%	79.3%	71%	70%	69%	67%	70%	61%	1651	72.5
Male	13%	16%	28%	27%	18%	25%	28.5%	21%	503	22
UNKNOWN	0	4.7%	1%	3%	13%	8%	1.5%	18%	134	5.5
HARASSER GENDER										
Female	27%	32.5%	35%	38%	23.5%	21.5%	27.5%	30%	644	28.5
Male	68%	58.6%	52%	52.5%	52.5%	43.5%	36.5%	39%	1141	49.5
Multiple/Gangs	0	0	0	0	0	2.5%	0	0	13	1.5
UNKNOWN	5%	8.9%	13%	9.5%	24%	32.5%	12.2%	31%	351	21.5
VICTIM AGE										
Under 18	0	0	0	0	0	1%	0	0	4	.25
18-30	54%	44.6%	50%	63.5%	48%	38%	40%	28%	1015	44
31-40	27%	26.2%	36%	25%	27%	25%	29%	24%	622	27.25
41+	19%	6.3%	2%	6%	23%	30%	28.5%	29%	523	22.75
UNKNOWN	62.5%	22.9%	12%	5.5%	2%	6%	2.5%	19%	191	6
VICTIM RACE										
CAUCASIAN	55%	60.6%	77%	75%	78%	73%	76.5%	66%	1587	69.5
HISPANIC	1.5%	2.7%	4.5%	6%	3.5%	5.5%	4%	4%	88	3.75
AFRO-AMERICAN	.5%	1.6%	3.5%	5%	3%	4%	2.5%	3%	65	2.75
ASIAN	1%	4%	3%	2%	3%	4%	6%	5%	81	3.75
NATIVE AMERICAN	1%	2%	1.5%	1.5%	1%	2.5%	1.5%	1%	35	2
EAST INDIAN	1%	.8%	1.5%	.5%	1%	1%	0	0	14	.25
UNKNOWN	0	28.3%	9%	10%	10%	10%	9.5%	24%	415	18

VICTIM MARITAL STATUS SINGLE MARRIED DIVORCED LIFE PARTNER SEPARATED WIDOWED UNKNOWN	2000 N/A N/A N/A N/A N/A N/A N/A	2001 40.7% 28.1% 5.9% 2% 1.2% 0 22.1%	2002 48% 32% 7% 5% 2% .5% 5.5%	2003 40.5% 33% 10% 8% 2% 1.5% 5%	2004 44% 28.5% 11% 5.5% 4.5% 1% 4.5%	2005 37.5% 31.5% 11.5% 4% 2.5% 1.5% 11.5%	2006 46% 29.5% 10.5% 6% 2.5% .5% 5%	2007 32% 27% 8% 3% 1% 3% 26%	TOTAL 792 578 182 94 46 20 580	% 34.75 25.25 8 4 2 .75 25.25
RELATIONSHIP TO VICTIM YES NO UNKNOWN	2000 47% 53% 0	<b>2001</b> 45.3% 44.3% 10.4%	2002 59% 41% 0	2003 58% 42% 0	2004 45% 54% 0	2005 49.5% 50.5% 0	2006 48.5% 51.5% 0	<b>2007</b> 44% 56% 0	TOTAL 1123 1133 0	% 49 50.75 .25
IF YES, HOW? EX FRIEND WORK ONLINE ACQAINTANCE SCHOOL FAMILY ONLINE EX OTHER	2000 25.5% 28% 0 0 0 25.5% 0 21%	2001 N/A N/A N/A N/A N/A N/A N/A	2002 28% 16% 9% 28% 1.5% 4% 0 13%	2003 57% 20% 9% 7.25% 5% 1.75% 0	2004 53.5% 9% 6% 20% 6.5% 5% 0	2005 33.5% 10.5% 11.5% 26.5% 4% 3.25% 5.5% 1.25%	2006 47% 12% 6.5% 25% 5% 4.5% 0	2007 31% 14% 7% 27% 1% 13% 0 7%	TOTAL 384 161 71 195 34 83 12 177	% 34 14.25 6.25 17.25 3 7.25 1.75 16.255

### **TOP LOCATIONS**

2000	VICTIMS	HARASSERS*
CALIFORNIA `	13%	N/A
PENNSYLVANIA	7.5%	N/A
FLORIDA	7%	N/A
VIRGINIA, NEW YORK	5%	N/A
CANADA	4%	N/A
MASSACHUSETTS	3.5%	N/A

2001	<b>VICTIMS</b>		HARASSERS*
CAL, NY, TEXAS	5.9%	TEXAS	5.5%
VA, FL	4.3%	NEW YORK	4.7%
MARYLAND	3.9%	CAL, IL, FL	4.3%
ILLINOIS	3.1%	MASSACHUSETTS	2.7%
MASSACHUSETTS	2.3%	ENGLAND	2.4%
2002			
CALIFORNIA	13%	CALIFORNIA	7.5%
CANADA	5.5%	NEW YORK	4%
NEW YORK	5%	CANADA	3%
TEXAS	4%	IL, GA	2.75%
IL, GA	3.75%	MISSOURI	2.25%
2003			
CALIFORNIA	14%	CALIFORNIA	7.5%
NEW YORK	8%	TEXAS, ENGLAND	4.5%
PENN, TX	5%	GEORGIA	3.5%
FLORIDA	4.5%	ILLINOIS, NY	3%
GEORGIA, CANADA	3.5%	MA, PENN, CANADA	2.5%
2004			
CALIFORNIA	13.5%	CALIFORNIA	11.75%
NEW YORK	7%	NEW YORK	4%
VIRGINIA	6.5%	VIRGINIA	3.5%
CANADA	5.5%	OHIO	3%
OHIO	5%	GA, IL, PA, TX	2.5%
PA, TX, MO, ENGLAND	3.5%		

2005	VICTIMS		HARASSERS*
CALIFORNIA	9%	CALIFORNIA	12%
CANADA	8%	TEXAS	5%
FLORIDA	7%	NEW YORK	5%
NEW YORK	5%	GEORGIA	3%
PENNSYLVANIA	4%	FLORIDA	3%
MICHIGAN	4%	PENNSYLVANIA	3%
OHIO	3.5%	ENGLAND	2.5%
GEORGIA	3.5%	CANADA	2.5%
VIRGINIA	3.5%	NEW JERSEY	2.5%
TEXAS	3%	OHIO	2%
2006			
CALIFORNIA	10.5%	CALIFORNIA	7.5%
CANADA	7.5%	NEW YORK	4.5%
NEW YORK	7%	CANADA	4%
PENNSYLVANIA	5%	PENNSYLVANIA	4%
TEXAS	4.5%	TEXAS	4%
FLORIDA	4.5%	OHIO	2.5%
UNITED KINGDOM	4%	UNITED KINGDOM	2.5%
NORTH CAROLINA	4%	WASHINGTON	2.5%
WASHINGTON	4%	NORTH CAROLINA	2.5%
GEORGIA	3%	FLORIDA/GEORGIA	2.5%

2007			
CALIFORNIA	9%	CALIFORNIA	8%
NEW YORK	7%	NEW YORK	6%
FLORIDA	5%	FLORIDA	3%
ILLINOIS	5%	ILLINOIS	3%
GEORGIA	4%	GEORGIA	3%
UNITED KINGDOM	4%	TEXAS	3%
PENNSYLVANIA	3%	CANADA/OHIO	3%
WASHINGTON	3%	NEW JERSEY	3%
CANADA	3%	UNITED KINGDOM	2%
TEXAS/NEW JERSEY	3%	MARYLAND	2%

<sup>\*</sup>We didn't calculate this statistic until 2001

HOW DID HARASSMENT BEGIN?	2000	2001	2002	2003	2004	2005	2006	2007	TOTAL	<b>%</b>
EMAIL	39.5%	40.3%	47.5%	35%	41.5%	35%	31%	36%	822	36
MSG BOARD*	17.5%	16.9%	14%	16.5%	13.5%	16.5%	16.5%	11%	359	15.75
IM	13%	5.9%	11.5%	17%	17.5%	16%	17%	11%	311	13.5
CHAT	15.5%	14.1%	7.5%	8%	5.5%	8.5%	7.5%	5%	200	8.75
WEB SITE	7.5%	6.3%	8.5%	7.5%	6%	3.5%	8%	6%	133	9.25
OTHER**	7%	16.5%	11%	16%	16%	20.5%	38%	31%	416	16.25

<sup>\*</sup>Includes Message boards, groups, usenet
\*\*Includes auctions, personals, online dating, virus, hacking, greeting cards, gaming, mailing list, webcam, blogs, guestbook, spyware, trojans, etc

DID IT ESCALATE ONLINE?*	2000	2001	2002	2003	2004	2005	2006	2007	<b>TOTAL</b>	<b>%</b>
YES	N/A	39.4%	34%	62.5%	40.5%	60%	44%	55%	1213	62.5
NO	N/A	60.6%	66%	37.5%	59.5%	40%	56%	45%	719	37.5
OFFLINE THREATS?*										
YES	N/A	35.9%	34%	38%	40.5%	22%	22%	24%	561	29
NO	N/A	64.1%	66%	62%	59.5%	78%	78%	76%	1371	71

#### **DID VICTIM REPORT IT?\***

YES	N/A	81.7% 78%	66.5% 66%	59.5% 72.5%	59%	1300	67.5
NO	N/A	18.3% 22%	33.5% 34%	40.5% 27.5%	41%	632	32.5

<sup>\*</sup>We didn't calculate this statistic until 2001

### IF SO, TO WHO?

(In order of importance - some victims reported to multiple)
REPORTED TO HARASSER'S ISP(S)
REPORTED LAW ENFORCEMENT
REPORTED TO WEB ADMIN OR MODERATOR

REPORTED TO EBAY

**OTHER** 

#### RESOLUTION BY WHOA

(In order of importance, some cases were resolved utilizing several of these options)

CONTACTED HARASSER'S ISP(S)

VICTIM CHANGED E-MAIL/ISP/USERNAME AND/OR PASSWORD

REFERRED VICTIM TO LAW ENFORCEMENT

VICTIM STOPPED RESPONDING TO HARASSMENT

REFERRED VICTIM TO LAWYER

VICTIM CHANGED PHONE NUMBER

VICTIM CHANGED PROFILE(S)

VICTIM DIDN'T RESPOND TO WHO@ ADVOCATE\*

VICTIM DIDN'T TAKE WHO@'S ADVICE

WAS NOT A CASE

**OTHER** 

<sup>\*</sup>Usually means the harassment either stopped on its own, stopped because the victim followed our initial advice or the victim stopped responding to the harasser)